

## Social**Services**Outreach

### **Program Overview**

Houston Food Bank's Social Services Outreach Program (SSOP) is focused on raising awareness in the service area of available social services and provides application assistance for state-funded social and health services.

### **Application Assistance**

- Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps
- Temporary Assistance for Needy Families (TANF) cash benefits
- Children's Medicaid
- Children's Health Insurance Program (CHIP)
- Women's Health Program (Family Planning, Health screenings thru Medicaid Program)
- CHIP Perinatal Program
- Linkage and Referral Services to other social service providers and other food bank programs.

SSOP can submit the cases electronically to the State. In addition, SSOP staff are able to issue Electronic Benefit Transfer (EBT) cards to clients in order to expedite receipt of benefits after eligibility has been determined and approved on the State level.

Services are available in English, Spanish and Vietnamese (service can be provided in other languages via State interpretation services as needed).

### Hours of Operation

Monday –Friday

8 a.m. to 7 p.m.

Saturday

8 a.m. to 4 p.m.

People in need can contact Houston Food Bank's Call Center hotline, 832-369-9390.

In 2006 this program was launched statewide through the Texas Food Bank Network Association and the Texas Health and Human Services Commission.

### **Contact**

Social Services Outreach  
832-369-9390

Client interviews take 30 minutes to an hour on average.

Field workers travel to more than 100 sites to conduct client SNAP interviews and provide application assistance.